

Note: You can type into this document, however, you must do this in Acrobat. Opening the form in your web browser may not allow you to save the contents.

ROMANCE ON THE MAIN FROM COLOGNE

August 23 – September 3, 2019

(Please print name as it appears on your passport)

First Name: _____

Middle Name(s): _____

Last Name: _____

Street Address: _____

City/Postal Code: _____

Home Phone: _____

Cell Phone: _____

Email Address: _____

Birth date: _____

Gender: ☐ M ☐ F

Citizenship: CAN Other: _____

Passport No: _____

Expire Date: _____

(Please print name as it appears on your passport)

First Name: _____

Middle Name(s): _____

Last Name: _____

Street Address: _____

City/Postal Code: _____

Home Phone: _____

Cell Phone: _____

Email Address: _____

Birth date: _____

Gender: ☐ M ☐ F

Citizenship: CAN Other: _____

Passport No: _____

Expire Date: _____

Roommate: Double (Spouse or Friend)

☐ Category A (\$4099 CAD) ☐ Category C (\$4599 CAD) ☐ Category D (\$4749 CAD)

Roommate: Single

☐ Category A (\$4719 CAD) ☐ Category C (\$5349 CAD) ☐ Category D (\$5539 CAD)

Arrange flight: ☐ YES ☐ NO

Arrange flight: ☐ YES ☐ NO

Departure City: _____

Departure City: _____

☐ Quote Travel Insurance ☐ Decline Travel Insurance

☐ Quote Travel Insurance ☐ Decline Travel Insurance

Emergency Contact: _____

Emergency Contact: _____

Phone: _____

Phone: _____

Relationship: _____

Relationship: _____

By signing below, I accept the Terms and Conditions.

By signing below, I accept the Terms and Conditions.

Signature 1: _____

Signature 2: _____

Date: _____

Date: _____

Note: 1) A copy of your passport must accompany this application, 2) If Travel Insurance is "Declined", a release form must be completed.

Romance on the Main From Cologne – An A-Rosa Cruise 2019

Terms and Conditions (Effective August 1, 2018)

GENERAL: Although shown in our itinerary as a single unit of sale, the package rate is a result of combining different components for your convenience. Where applicable, a professional tour director will accompany tours while traveling by motor coach. In the event that a group numbers less than 20 persons, we reserve the right to operate the tour in minibus or private car with a bilingual driver/guide. Local visits to some venues/site are given by an official local guide. The company reserves the right to cancel the service if the minimum number of people required to operate is not reached at any time. The company will provide a full refund for the tour/cruise only. **Limited availability of staterooms; only 10 staterooms have been assigned to the group (4 cabins–Category A Outer Cabin Deck 1, 3 cabins–Category C with Juliette Balcony Deck 2, 3 cabins–Category D with Juliette Balcony Deck 3).** Additional staterooms or staterooms of other category are available at market rates on the day of booking subject to availability. Visit <http://arosa-cruises.com> for more details. Voyages Terra Natura is not responsible for typographical errors or omissions.

INCLUDED IN PRICE: 1-nights' accommodation at Holiday Inn Express City Centre 4* (or similar) in Cologne with breakfast, Cologne tour with lunch and transfer cruise terminal, and A-Rose cruise in chosen stateroom, 2-night's accommodation in Salzburg at Wyndham Grand Salzburg 4* with "Sound of Music Tour" and area tour, 1-nights' accommodation in Munich at Leonardo Royal Hotel 4* with city tour, and meals on a full-board basis during the post-cruise tour. The prices advertised in this brochure include all Canadian taxes and service charges and GST and/or HST. The rates DOES NOT include the contribution to FICAV of \$1.00 per \$1,000 of tourist products or services purchased. In the event of an increase in taxes, duties or other charges authorized by a recognized public authority, the prices shown could increase accordingly.

NOT INCLUDED IN PRICE: 1) Travel Insurance; 2) Excursions; 3) Miscellaneous fees such as passports, visa, laundry, excess baggage and items of a personal nature; 4) Fuel surcharges which may be imposed by suppliers. If applicable, fuel surcharge will be paid by the passenger; 5) Tips for host, guide, driver, ship; 6) Increase in taxes and/or fees imposed after July 1, 2018; 7) Visa, entry/exit tax (if required); 8) Domestic and/or international airfare 9) Airport transfers 10) Anything not specifically stated in "INCLUDED IN PRICE".

PAYMENT: The early booking discount of \$80 CAD is provided by A-Rosa and can be withdrawn at any time. Payment must be received in full to receive the early booking discount. If forfeiting the early booking discount, a deposit of 25% of the invoice total is due within 7 days of registering paid by cheque or money order. Cruise payment subject to Terms and Conditions set out by Cruise Company. Full payment is due 90 days prior to departure with outstanding balance paid using a cheque. Insurance premiums can be paid by credit card via our on-line portal. For best benefits, insurance should be purchased with deposit. Airfare must be purchased with a credit card. Voyages Terra Natura reserves the right add a surcharge if the dollar declines by more than 5% against the Euro based on foreign exchange rates in effect on August 1, 2018.

PASSPORT AND VISA: A photocopy of your passport must be received with your registration. Passport must be valid 6 months after planned return date. For any name changes or corrections a \$200 CAD administration fee will be charged plus any fees charged by airline and/or cruise company. It is the passenger's responsibility to have in order and to carry all personal and family documentation as is required according to the laws of the country or countries to be visited. Before departing on the trip, you must make sure you are in compliance with all the applicable rules and requirements relative to visas in order to enter the countries you will be visiting without incident. You will be responsible for obtaining your own visas, passports, vaccination certificates, etc. If an Authority refuses entry to a country on individual grounds, the consumer will be responsible for any resulting costs and the conditions and rules established for the case of voluntary cancellation of services will apply. Minors under 18 years of age must bring written permission for travel from a parent or guardian.

EXCURSIONS, TRANSFERS AND TOUR PACKAGES: These items are operated by independent contractors and Voyages Terra Natura shall not be responsible in any way for any damage, loss, injury or death arising out of any services provided by such independent contractors. All arrangements made for or by the guest excursions, transportation or activities are at the guests' risk. Voyages Terra Natura shall in no event be liable to the guest in respect of occurrences prior to embarkation and after disembarkation from the plane, bus, cruise ship or other transportation method. In making arrangements for excursions, the Voyages Terra Natura acts only as agent for others who operate such services and all persons accepting or using tickets or authorizations in any form for such services shall thereby be deemed to agree and consent that Voyages Terra Natura shall not be or become liable for any act or omission pertaining to such services or for any loss, injury or damage to any person or property arising there from or in connection therewith. The quality and the content of the services provided by a hotel will be determined by the official tourism rating, where applicable, assigned by the competent authority for the country.

ITINERARY & CHANGES: Every effort has been made to ensure the accuracy of this brochure; however, the order of itinerary and number of days may be altered to accommodate changes in airline schedules, natural disasters or other unforeseen events. If itinerary changes necessitate extra overnights, you will be charged for the additional nights.

GROUP AIRLINE TICKETS: Voyages Terra Natura does not guarantee the most direct routing to/from your final destination. Once issued, airline tickets cannot be changed or refunded. Air transportation to/from your destination will be economy class aboard IATA and ARC carriers utilizing non-refundable, non-amendable tickets. Seating preference is not available.

FLIGHT TIMES: All flight times are subject to change by the airlines without advance notice. Voyages Terra Natura is not responsible for such changes or delays and does not reimburse expenses resulting from such delays.

CANCELATION FEES: The following cancellation penalties apply: From day of registration to 91 days prior to departure, you will be charged the deposit (25% of invoice total); 90 to 60 days = 50%, 59 to 31 day = 70%, 30 to day of departure = 100% of total cost. *Submit cancellation in writing.* No refund for any services not used on or after day of departure. Additionally, you will be charged a single room supplement if your cancellation forces your roommate into a single.

RELEASE INFORMATION: Payment indicates permission for Voyages Terra Natura or its agents to record the registrant's participation and appearance on any medium (i.e. video, photograph, audio) and to use the registrant's name, comments, and/or biographical material without restrictions or limitation for any purpose which Voyages Terra Natura or its agents deem appropriate, unless the registrant notifies Voyages Terra Natura in writing prior to departure.

CRUISE INFORMATION: All guests are subject to the Terms and Conditions of A-Rosa Cruises. Government taxes, fees and port expenses are included, but discretionary onboard service charges are additional. Offers are based on availability, are capacity controlled, and combinability with other offers is subject to change or cancellation at any time per A-Rosa Cruises discretion. Other restrictions may apply.

Voyages Terra Natura recommends purchase of travel insurance to all our customers.